

## ERIC Specialist Children's Bladder & Bowel Nurse

**We are recruiting!** This is a brand new role, in addition to ERIC's existing specialist children's nurse, made possible because we have secured funds from the National Lottery, to develop and grow ERIC's Family Services over the next three years!

Building our clinical capacity and expertise is key if we are to successfully expand ERIC's Family Services. This a fantastic opportunity to bring your skills, enthusiasm and perspectives to a newly created role. If you are an experienced children's nurse, with a proven track record, we would be delighted to hear from you. However, what is just as important is that we find the right person who really wants to make a difference to the lives of children and their families. So if you feel you have what we are looking for but your experience is slightly outside of the described remit of this role we'd love to hear from you too.

**Background:** Childhood continence conditions are common. 1 in 12 children are affected by a bowel or bladder problem: that's around three children in every primary school class and in an average secondary school, around 40 young people struggle with a wetting or soiling issue. You will know of the impact on young lives caused by the embarrassment and shame surrounding continence problems. Many young people and their families suffer in silence with no-one to help.

Thanks to the National Lottery ERIC is scaling up its services for families. ERIC's new family services will be more flexible and responsive, enabling us to reach out and support many more children, young people and their families than ever before. Families will be supported to manage or overcome their child's continence difficulties so that:

**Background:** Childhood continence conditions are common. 1 in 12 children are affected by a bowel or bladder problem: that's around three children in every primary school class and in an average secondary school, around 40 young people struggle with a wetting or soiling issue. You will know of the impact on young lives caused by the embarrassment and shame surrounding continence problems. Many young people and their families suffer in silence with no-one to help.

Thanks to the National Lottery ERIC is scaling up its services for families. ERIC's new family services will be more flexible and responsive, enabling us to reach out and support many more children, young people and their families than ever before. Families will be supported to manage or overcome their child's continence difficulties so that:

- Children and young people are no longer excluded from educational and social activities and are freed from feelings of shame and isolation
- Parents and carers are better equipped and more resilient in supporting their children to overcome their challenges.

We plan to

- Develop the ERIC family helpline and information services so that by March 2025 at least 8,000 families each year will be directly supported with advice, information & emotional support.
- Reduce health inequalities by improving access to ERIC's support and information for children, young people with learning disabilities and autism, experiencing disadvantage or where English is not their first language.
- Build on ERIC's pilot projects with parents & carers, young people and schools to promote equality, diversity and inclusion.

**About the role:** During the Covid pandemic the demand for ERIC's services grew rapidly, forcing us to do things differently. Currently the ERIC Helpline supports over 3,200 people a year and our aim is to increase this to at least 8,000 – closer to the current demand for ERIC services.

The ERIC Family Support Nurse will be vital in facilitating this growth. With clinical expertise central to delivering a wider range of family services we can make sure that our helpline team of trained experts and volunteers have the best training, mentoring and clinical supervision to be confident and supported in their roles. The addition of a nurse to the team will enable us to deliver a wider range of interventions and support to families whose children may have learning disabilities and more complex needs. All of ERIC's resources are evidence based and the nurse will play a key role in collaborating with the wider ERIC team to develop and deliver such as webinars, pre-recorded video's, resources and a peer to peer support line.

We are keen that ERIC's services continue to evolve. Building on feedback from families and evaluation will be central to the role ensuring we continue to be flexible and adaptable for our families, and children receive services that are the best they can be!

ERIC will provide training, mentoring and support to the new postholder.

**Salary:** £35,000 to £41,500 (pro-rata) depending on relevant experience

**Hours:** 21-24 hours per week over 3-4 days.

**Reports to:** Chief Executive Officer

**Line management responsibility:** None

**Working Arrangements:** This position is funded by the National Lottery for three years and we are open to filling this vacancy with an employee or as a secondment opportunity. If you would like to be considered as a secondee please make it clear in your application. The role will ideally suit a blend of home and office-based working however, this is not essential. The most appropriate working pattern for both parties will be discussed with the successful candidate if they live beyond a commutable distance from Bristol. Term time only working will be considered.

**Employment status:** Please only apply if you are resident in the UK and eligible for work.

**Location:** ERIC, The Children's Bowel & Bladder Charity is a national charity, based in Kingswood, Bristol.

**Further information:** Please contact [sarah.timms@eric.org.uk](mailto:sarah.timms@eric.org.uk) to schedule a convenient time.

**How to apply:** Send CV, Equality & Diversity form and Personal Statement, stating clearly how your skills, experience and attributes are a good fit with this role to [claire.sutton@eric.org.uk](mailto:claire.sutton@eric.org.uk).

**Closing date for applications:** **17.00 hours, Tuesday 8 August 2023**

**Interview date:** **Tuesday 5 September or Wednesday 6 September 2023**

## **Key Responsibilities**

As ERIC Nurse you will primarily bring your knowledge, skills and clinical expertise to ERIC's Family Services. This will include:

- Working in collaboration with ERIC's Head of Family Services and existing children's

specialist nurse to develop and deliver interventions to parents and carers, healthcare professionals as well as education, early years and others across the children's workforce.

- Enabling our team of trained helpline experts to confidently provide the best possible information, support and advice to parents and carers.
- Being an advocate for ERIC, enabling external partners and stakeholders to value the positive impact of ERIC services on families.

## Role description

1. Provide training on all aspects of bowel and bladder management to enable ERIC's family services staff and volunteer team to offer the best care, support and knowledge to families and carers and continually develop and improve the helpline and family support services.
2. Working with the Head of Family Services to support the family services team to plan and deliver parent and carers activity, which will include digital and occasionally face to face workshops, conferences and seminars.
3. Deliver bladder & bowel health information via podcasts, video, social media and other digital channels as they come on stream, to parent/carer audiences.
4. Represent ERIC, being an advocate, promoting our work and contributing to developing practice amongst NHS and Local authority commissioners, health, education and early years professionals and academics.
5. Support Head of Communications & Engagement by reviewing and drafting resources, providing clinical best practice for a range of audiences including healthcare professionals, parents, carers, children and teenagers.
6. As a member of the family services team, provide information, support and advice directly to parents/carers of children with clinically complex needs.
7. Lead group clinical supervision with staff and volunteer team and support the Head of Family Services in delivering well-being reviews using a coaching approach.
8. Other duties commensurate with the role as required by the CEO and Head of Family Services.

## Person Specification

### Skills, Knowledge and Attributes:

- Registered Nurse, working within the field of paediatric continence, with evidence of ongoing CPD in this specialist area.
- In-depth clinical knowledge and experience in bladder and bowel care.
- Ability to work independently as a clinical expert.
- Ability to build and maintain relationships with a range of stakeholders
- Excellent organisation and team building skills.
- Uses a collaborative approach to get things done
- Positive, can-do attitude and a willingness to contribute to other areas of business within a small charity environment.

- Confident communication and interpersonal skills
- Experienced in presenting information to a range of audiences
- Empathy with and enthusiasm for ERIC's cause.

#### Desirable:

- At least two years' experience of the bladder & bowel speciality.
- Ability to work in a flexible manner in a variety of settings, ideally with experience of nursing in the community.
- 
- Qualified educator
- Experience of leading and managing teams
- Experience working alongside non-professional experts and volunteers
- Experience of using Salesforce or an alternative customer relationship management system
- Use of Teams and zoom as a communication tool